

# Community Resources

This resource list is up-to-date to the best of our knowledge. Please contact the organizations directly for more information. Solutions Center is not responsible for, nor does it endorse, any of the agencies listed. Additions, corrections or deletions to the following list may be reported to our office at (920) 923-1743.

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## AODA/Quit Smoking

**Agnesian Health Care:** In and outpatient treatment/counseling services.

(920) 929-2300; 430 E. Division St., FDL

[www.agnesian.com](http://www.agnesian.com)

**Alcoholics Anonymous Hotline Winnebago Central Office/Al-Anon/Alateen:** Call for complete listing of local and area AA meetings. Provides support for people with alcohol problems and their families.

(920) 922-7512; 280 N. Main St., FDL

[www.aa.org](http://www.aa.org)

**Al-Anon:** support group for friends and relatives who meet to help themselves and others overcome the frustration caused by living with an alcoholic.

**Alateen:** support group that meets once a week to discuss difficulties of living with an alcoholic family member and to learn effective ways to cope with the problem caused by alcoholism.

**Aurora Health Care:** Treatment/counseling services

(920) 907-7000; 210 Wisconsin American Drive, FDL

[www.aurorahealthcare.org](http://www.aurorahealthcare.org)

**Center for Substance Abuse Treatment National Drug Alcohol Treatment Referral Service:**

800-622-HELP

**Gratitude Club:** Provides support for people with alcohol problems and their families

(920) 921-0143; 295 Ruggles St., FDL

**Alateen:** support for teens of alcoholics.

**Alakids:** support to young children of alcoholics.

**Alanon:** support for adult family members of alcoholics.

**Lutheran Social Services:** Alcohol & Drug Abuse Recovery Center; Project Youth, helping youth and families resolve issues. Non-denominational, open to the public.

(920) 924-5222 or (920) 907-0900; 131 S. Main St.; FDL

**Wisconsin Tobacco Quit Line:** Free coaching and medication

800-784-8669

## Background Checks

**County Sheriff:** Current warrant list: <http://www.fdlsheriff.com/Warrants.html>

**WI Dept. Corrections Sex Offender Registry:** <http://offender.doc.state.wi.us/public/>

**WI Circuit Court Access (CCAP):** <http://wcca.wicourts.gov/index.xsl>

## Child, Pregnancy & Parenting Services

**ADVOCAP Head Start Program:** Literacy and social services for children/parents  
(920) 922-7760; 19 W. 1st St., FDL  
<http://www.advocap.org/>

**Back to School Assistance:** A joint effort of concerned volunteers. Contact Solutions Center 920-923-1743 for more information. Agencies involved include: Salvation Army, The Family Resource Center, ADVOCAP/Head Start, the Boys and Girls Club, Big Brothers Big Sisters.

**Big Brothers Big Sisters:** One-on-one mentoring for children by positive adult role models.  
(920) 922-8200; 448 S. Military Road, FDL  
<http://www.bbbsfdl.org/>

**Boys and Girls Club:** Programs and after school & summer care services  
(920) 924-0530; 76 W. 2<sup>nd</sup> St., FDL  
[www.kidsclubfdl.org](http://www.kidsclubfdl.org)

**Catholic Charities Services:** Family/individual/couples counseling; pregnancy counseling; step-parent adoption screenings; child-abuse prevention programs.  
(920) 923-2550; 191 S. Main St., FDL  
[www.ccmke.org](http://www.ccmke.org)

**Family Resource Center of Fond du Lac:** Dedicated to the healthy development of children and families.

(920) 923-4110; 105 S. Main St., FDL  
<http://www.fdlfrc.org/>

- Pregnancy testing, support and referrals
- Pre and post-natal assistance for infant and toddler items
- Free parenting classes and workshops throughout year
- One-on-one parenting with family life educator at Family Resource Center
- On-site parenting at ARC, Beacon House, Fond du Lac County Jail, and Taycheedah, etc.
- In-home education/support program for parents with children birth to five, a monthly, in-home visit for child development, age appropriate activities, school readiness, and child screenings
- Weekly playgroup (0-5 years)
- Hispanic Outreach Program
- Connection Center, Foster care respite

**Moraine Lake Consortium:** Badgercare (babies up to 1 year); Prenatal care & birth (underinsured), child-care subsidy, work-related medical expenses, free public health nursing, family foundation, family planning, health check with referral.  
888-446-1239  
<http://www.dhs.wisconsin.gov/ForwardHealth/imagency/morainelakes.html>

**New Beginnings Pregnancy Care Center Inc.:** A safe place for pregnant women wanting to change the direction of their lives.  
(920) 923-1484; 270 Vincent St., FDL  
<http://newbeginningspregcare.org/>

## ***Child, Pregnancy & Parenting Services Continued***

**Planned Parenthood:** Family Planning Services

(920) 922-0884; 333 N. Peters Ave. #6, FDL

<http://www.plannedparenthood.org/>

**POCAN Program (Promoting Opportunities to Care & Nurture):** A program designed to strengthen families and enhance child and family development. Provides parenting skills.

Fond du Lac County Social Services Department

(920) 929-3085 or 800-547-3640; 87 Vincent St., FDL

[www.fdlco.wi.gov](http://www.fdlco.wi.gov)

**WIC (Women In Crisis):** Available to low to moderate income pregnant women, recently delivered women, breastfeeding women, infants, and children up to age 5 who are at nutrition risk.

(920) 929-3104

[http://www.wicprograms.org/ci/wi-fond\\_du\\_lac](http://www.wicprograms.org/ci/wi-fond_du_lac)

## **Clothing/Household Items**

**Goodwill:** New and used clothing and household items.

(920) 923-5246; 904 S. Main St., FDL

[www.goodwillsew.com](http://www.goodwillsew.com)

**Habitat for Humanity of Fond du Lac Restore:** Household & building items.

(920) 921-6623; 150 S. Brooke St., FDL

**New Beginnings Pregnancy Care Center:** Baby clothes, equipment and supplies at no charge.

(920) 923-1484; 365 E. Division St., FDL

[www.newbeginningspregcare.org](http://www.newbeginningspregcare.org)

**Family Resource Center:** Baby clothing sizes 0-5T, diapers, wipes, formula

(920) 923-4110; 105 S. Main St., FDL

<http://www.fdlfrc.org/>

**St. Vincent de Paul Thrift Store:** Clothing and household items.

(920) 922-3650; 330 N. Peters St., FDL

**Salvation Army Thrift Store:** Clothing and household items.

(920) 923-8230; 79 W Pioneer Road, FDL

[www.salvationarmy.org](http://www.salvationarmy.org)

## Domestic Violence

**Solutions Center:** Fond du Lac County's only homeless and domestic violence shelters for men, women, and children. Offers many support, advocacy, and housing services for individuals and families facing homelessness and domestic violence.

Crisis line: (920) 923-1700 or 800-852-9571; Women's shelter: (920)923-1743, Ext. 301

[www.solutionsfdl.com](http://www.solutionsfdl.com)

### **Agnesian Domestic Violence program:**

Crisis line: (920) 926-4290 or 800-922-3400

### **End Domestic Abuse Wisconsin:** (Formerly Wisconsin Coalition Against Domestic Violence.)

Resources, information and referrals.

(608) 255-0539; 307 S. Paterson Street, Suite #1; Madison

<http://www.wcadv.org/>

## Emergency Health & Dental Treatment

**Save a Smile/Dental Sealant Program:** Must live in FDL County, have medical assistance and urgent dental needs. Offers basic dental care for children and emergency treatment for adults.

(920) 929-3085; City/County Government Center, 160 S. Macy St., 3rd Floor, FDL

**Samaritan Health Clinic, St. Agnes Hospital:** Provides non-emergency medical care and emergency dental care, laboratory tests, pharmacy services, screenings and information.

(920) 926-4841; 430 E. Division Street, FDL

<http://www.agnesian.com/locations/clinics/samaritan-health-clinic>

## Elderly & Disabled

**Aging & Disability Resource Center of Fond du Lac County:** Free information and referral services for older people and people with disabilities and their families.

(920) 929-3466 or 888-435-7335; 50 N. Portland St., FDL

[www.fdlco.wi.gov](http://www.fdlco.wi.gov)

**Disability Rights Wisconsin:** Disability advocacy.

800-928-8778; 131 W. Wilson St., Suite 700; Madison

[www.disabilityrightswi.org](http://www.disabilityrightswi.org)

**Goodwill Retail Store:** Job training for disabled individuals.

(920) 923-5246; 904 S. Main St., FDL

[www.goodwillsew.com](http://www.goodwillsew.com)

**The Arc of Fond du Lac:** Empowers people with intellectual and developmental disabilities to become independent and integrated into the community through advocacy, education, training and support.

(920) 923-8100; 500 N. Park Ave., FDL

<http://www.arcfdl.org/>

## Employment

### **ADVOCAP Community Services**

(920) 922-7760 or 800-631-7760; 19 W. First St., FDL

[www.advocap.org](http://www.advocap.org)

**Fresh Start:** Youth education and training program for young adults age 17-24. Participants get their GED, learn construction skills and overcome barriers.

**GED/HSED assistance:** Free one-on-one tutoring with a certified teacher. Cost of testing also covered.

**Skills Enhancement:** An opportunity for adults working at least 20 hours/week who meet income guidelines to increase their income by building skills through education.

**Fond du Lac Area Job and Career Center:** Job search assistance, training and support services, career and computer training, as well as specialized services in career counseling, resume preparation workshops, and services to persons with disabilities.

(920) 929-3900; 349 N. Peters Ave., FDL

[www.fdljobcenter.com](http://www.fdljobcenter.com)

## Food Assistance

### **Brandon Community Food Pantry:**

(920) 273-2875

**Broken Bread:** Canned goods, meals and emergency food, holiday and Thanksgiving assistance.

Fridays 2-6pm

(920) 921-3363; 51 W Division St., FDL

**Celebration Assembly Fond du Lac:** Free food and groceries

(920) 922-3990

**Community Thrift & Food Pantry:** Provides basic goods to the public and administer the Emergency Food Assistance (EFPA) Program.

(920) 748-5756; 102 West Jackson Street, Ripon

**Fondy Food Pantry:** Clients in need of food are served by the Fondy Food Pantry by contacting community service organizations like Fond du Lac County Social Services, St. Vincent De Paul, Family Resource Center, ADVOCAP or local pastors. Recipients may be provided with a week's supply of canned and boxed food every 60 days to supplement their nutrition.

[http://www.fondyfoodpantry.org/need\\_help.html](http://www.fondyfoodpantry.org/need_help.html)

**Loaves and Fishes Meals:** Monday and Wednesday at Church of Peace, 158 Military Road.

Carry out dinners at 5 p.m., sit-down dinners served at 5:30 p.m.

## ***Food Assistance Continued***

**Salvation Army of Fond du Lac:** Help with food, clothing, bedding and other necessities. Photo ID, proof of address and social security numbers for each family member.

(920) 923-8220; 237 N. Macy St., FDL

**Food Share/Quest Card/SNAP:** Food card for people with limited income.

800-362-3002 or apply at [www.access.wi.gov](http://www.access.wi.gov)

**WIC:** For pregnant women, breastfeeding mothers, and parents of babies (under 6 months).

Breastfeeding support, meal planning, budgeting, food

(920) 929-3194; 160 S. Macy St., 3rd floor, FDL

## **Internet access**

**FDL Public Library:** Free Internet Access

(920) 929-7080, ext.156; 32 Sheboygan St., 2nd floor

Mondays and Wednesdays, 9am-1pm, 4-8pm

Tuesdays and Thursdays, 4pm-8pm

Saturdays, 9am-noon

## **Legal Aid**

**Legal Action of Wisconsin:** Free legal help with family law, benefits and health, licenses, criminal records and employment, social security, migrant farmworker, DOES, driver's license recovery, W2 information.

(920) 233-6521, 800-236-1128; Oshkosh

<http://www.legalaction.org>

**Pro Se Legal Clinic:** Help with court forms and copy services (fee). Reviewing forms for completeness, referrals to community/legal services and materials for legal research. 20 minutes free legal advice (for family law and probate related questions only).

Fond du Lac County Courthouse,

160 S. Macy St., Second Floor, FDL

**WomensLaw.org:** Resource list for legal help custody, divorce, restraining orders

## **Mental Illness**

**Agnesian Health Care:** In and outpatient treatment/counseling services.

(920) 929-2300; 430 E. Division St., FDL

[www.agnesian.com](http://www.agnesian.com)

**Aurora Health Care:** Treatment/counseling services

(920) 907-7000; 210 Wisconsin American Drive, FDL

[www.aurorahealthcare.org](http://www.aurorahealthcare.org)

**Catholic Charities Services:** Family/individual/couples counseling; pregnancy counseling; step-parent adoption screenings; child-abuse prevention programs.

(920) 923-2550; 191 S. Main St., FDL

[www.ccmke.org](http://www.ccmke.org)

**Health Care Center Mental Health Services – Fond du Lac County Department of Community Programs:** Acute psychiatric unit; crisis intervention services; day treatment program; outpatient mental health clinics, including individual and group counseling for children, adolescents and adults, marital counseling, family support; Mental Health Outreach (CCS); Mental Health Outreach and Case Management (COS); prevention; Children's Service, Birth to Three and Family Support; alcohol and drug abuse counseling services including individual counseling for adolescents, adults and families, group counseling, recovery groups; AODA assessments, operating while intoxicated (OWI) assessments, treatment program; underage drinking assessments.

Intake (920) 929-3565; Information: (920) 929-3500; Crisis: (920) 929-3535

459 E. First St., FDL

[www.fdlcounty.wi.gov](http://www.fdlcounty.wi.gov)

**Lutheran Social Services:** Alcohol & Drug Abuse Recovery Center; Project Youth, helping youth and families resolve issues. Non-denominational, open to the public.

(920) 924-5222; 74 S. Main Street, Suite 103; FDL

[www.lsswis.org](http://www.lsswis.org)

**NAMI/Friendship Corner:** NAMI is a nonprofit organization that works to improve the quality of life, through education, support, and advocacy, of those affected by mental illness.

(920) 922-0569

27 Third St., FDL

[www.namiwisconsin.org](http://www.namiwisconsin.org)

## **Rent/Utility Assistance, Budgeting**

**ADVOCAP, Inc.:** Support services for individuals or families in Green Lake, Fond du Lake, Winnebago Counties who are experiencing homelessness; educational workshops teach life skills such as budgeting, landlord/tenant issues, job seeking and keeping, motivational skills and self-esteem.  
(920) 922-7760; 19 W. First St., FDL  
[www.advocap.org](http://www.advocap.org)

**Consumer Credit Counseling Services:** Credit/debit and budget counseling services, financial education, bankruptcy education, bankruptcy counseling, home buyer education, housing counseling.  
(920) 907-4344 or 800-350-2227; 17 Forest Avenue, Suite 16, FDL  
[www.cccsonline.org](http://www.cccsonline.org)

### **Credit Reporting Bureaus**

Consumers can receive one free Credit Report per year from each of these Credit Reporting Bureaus:

Equifax – 1-800-685-1111

Experian – 1-888-297-3742

Trans Union – 1-800-916-8800

Online through: [www.annualcreditreport.com](http://www.annualcreditreport.com)

**Family Living Program – UW Cooperative Extension Fond du Lac:** Provides education and resources to help area families focusing on: parenting, money management, youth development, health and nutrition.

(920) 929-3170; 400 University Drive, FDL

[www.fonddulac.uwex.edu](http://www.fonddulac.uwex.edu)

**Forward Service Corp.:** Emergency Assistance, Badgercare, Medicaid  
800-771-8420; 349 N. Peters Ave, FDL  
[http://www.fscorp.org/Programs/WisconsinWorks\\_\(W2\).aspx](http://www.fscorp.org/Programs/WisconsinWorks_(W2).aspx)

**Rent Smart:** Workshops for rental education and certificate  
(920) 929-3174; UW Extension, 400 University Drive, FDL

**Salvation Army:** Rental and utility assistance. Need photo ID, proof of address and social security numbers for each family member.

(920) 923-8220; 237 N. Macy St., FDL

**Solutions Center:** Assistance with eviction and electric shut-off notices. Can help once every 12 months  
(920) 923-1743; 39 N. Sophia St., FDL  
[www.solutionsfdl.com](http://www.solutionsfdl.com)

**St. Vincent de Paul:** Volunteers will do a home visit to provide emergency assistance with utility shut offs and housing evictions.  
(920) 922-3650

**Wisconsin Home Energy Assistance Program (WHEAP) Energy Services, Inc.:** For low and moderate income, grants and other assistance for paying bills and home heating costs.  
(920) 929-3445 (questions) or 800-506-5596 (set up appointment); 104 S. Main St, Suite 711, FDL

## Sexual Abuse

**ASTOP (Assist Survivors/Treatment/Outreach/Prevention):** Confidential individual short-term therapy with qualified staff for survivors of sexual abuse. Support and therapy groups for adult incest survivors.

Crisis line (920) 921-7657 or 800-418-0270

Office (920) 926-5395; 430 E. Division St., FDL

## Shelter

### Fond du Lac

Solutions Center Women's Shelter, (920) 923-8220

Solutions Center Men's Shelter, (920) 922-8122

Solutions Center Warming Shelter: (Open 6 p.m. to 8 a.m. Nov. 1, March 31), (920) 923-1743

Solutions Center Family Shelter: (Possible homeless option so mom and dad may not be separated.)

### Wisconsin

Wisconsin homeless shelter directory (enter search for city)

[www.homelesshelterdirectory.org/wisconsin.html](http://www.homelesshelterdirectory.org/wisconsin.html)

## Social Security (SSI) & Disability (SSDI)

1. Social Security pays disability benefits under two programs:
  - Social Security Disability Insurance (SSDI) for insured workers, their disabled surviving spouses, and children (disabled before age 22) of disabled, retired, or deceased workers.
  - Supplemental Security Income (SSI) for people with little or no income and resources.
1. To be found disabled: must be unable to do any substantial work because of medical condition(s); **and** medical condition(s) must have lasted, or be expected to last, at least 1 year, or be expected to result in death. A doctor's statement of disability is not enough.
2. Apply online or obtain SSA-3368 Medical and Job worksheet (this will speed up the process and shorten the interview): medical records and tests, dosages of prescribed medication, W2, social security no., employment records, marriage/divorce records, workers compensation documents, family member details, bank account required <http://www.ssa.gov/dibplan/dapply.htm>
3. Interview: Social Security representative will interview you and complete an application for disability benefits and an Adult Disability Report, at local Social Security office or by telephone, 1 hour. 180 Knights Way, Suite 100, FDL, WI 54935, 1-888-717-1526, WI.FO.Fond.Du.Lac@ssa.gov, fax: 920-921-4446.
4. The state agency may send forms or ask for an examination or medical test, at no cost to the client. If the state does request this, **make sure to keep the appointment.**
5. Application may take at least 3-5 months to be processed. At least 60% of first time applicants are rejected, but there are levels of appeal available. Final acceptance may take up to 3 years.
6. An attorney or advocate may help with the submission of the application and appeals, but will take payment of 25% of past due benefits first disability payment of up to \$6000. They may also charge out of pocket for administration expenses, for +/- \$200.

## Telephone

**Safelink cell phone:** 1000 free texts, 250 free minutes /month. Foodshare, Badgercare, Energy assistance, W2, Homestead Tax credit, Supplemental Security income automatically qualify.

<http://www.safelinkwireless.com>

**Assurance Wireless:** 250 free texts, 250 minutes

<http://www.assurancewireless.com>

**Lifeline & Linkup:** Discount on monthly charges for local telephone. Linkup pays for part of connection/activation fee.

[www.lifelinesupport.org](http://www.lifelinesupport.org)

## Transportation

**Work-n-Wheels, ADVOCAP:** Financial help with repairs; 30 month interest-free loan for vehicle under \$5000

(920) 426-0150

**Transport for medical appointments (MTNE):** For Badger care, Medicaid users etc.

866-907-1493